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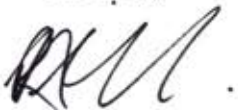
28 November 2019

To WesBank Procurement

I have employed Change Logic as a change management service provider over a period of four years, between 2016 and 2019. I can recommend them as an effective business partner that have been instrumental in the success of Project Summit and prior to this Project New Hope.

Their approach to change management within the Supplier, Dealer and DFS Environments has been beneficial. We continue to receive good feedback with respect to their management of all the change aspects of Project Summit, from business and client stakeholders.

Sincerely,



Rodd Hill
Head of Operations, DFS – WB Motor